

## **HOW TO DO BUSINESS WITH FIDELITY LIFE:**

### **Submission:**

ALL new business applications should be faxed directly to Fidelity at **866-947-8730**, or emailed to [newapplications@fla-life.com](mailto:newapplications@fla-life.com), or by mail to:

Fidelity Life Association  
8700 W. Bryn Mawr Ave  
Suite 900S  
Chicago, IL 60631

### **Checking Case Status:**

- You are **REQUIRED** to register on the Fidelity website at [www.fidelitylife.com](http://www.fidelitylife.com), once appointed, to track case updates and status.
- IF you wish to see status in Agency Integrator Feed, you are required to manually enter the case into the system, along with client's SS# and Policy #.
- Please fax all requirements to **866-947-8735**, or email to [newbus@fla-life.com](mailto:newbus@fla-life.com).
- You have direct access to Fidelity Life by calling **866-947-8739**, or emailing [newbus@fla-life.com](mailto:newbus@fla-life.com).
- Be sure to include the client name, carrier, and policy number in the subject line. Please allow 24 hours for a response.

### **How to submit monies to Fidelity Life:**

- If you take a check with the application, mail it and put the client's social security number in the memo section.
- If you collect the check after the policy has been assigned a policy number, you will need to put the policy number on the memo line and the check should be mailed directly to Fidelity Life at:

Fidelity Life  
8700 W. Bryn Mawr Ave  
Suite 900S  
Chicago, IL 60631  
Attn: Policy Issue/Underwriting

### **Commissions:**

- For all questions regarding commissions, please call **800-369-3990** or email [service@fla-life.com](mailto:service@fla-life.com).

### **Illustrations & Marketing:**

- You can call a member of the Benchmark team at **(800) 998-9997**, or email us at [benchmarkigroup@carolina.rr.com](mailto:benchmarkigroup@carolina.rr.com).
- For all sales questions, please call **866-710-1013**, or email [sales@fla-life.com](mailto:sales@fla-life.com).