

## HOW TO DO BUSINESS WITH MUTUAL of OMAHA - (LIFE)

### Submission:

- New Business applications can be faxed directly to **402.997.1800**
- When faxing or emailing applications, you are **REQUIRED** to keep the original application for no less than 90 days. Please note that the original may be requested during this period for audit purposes.
- **MAILED APPLICATIONS SHOULD BE MAILED DIRECTLY TO:**

**United of Omaha**  
**Attn: Individual Life Underwriting**  
**9330 State Highway 133**  
**Blair, NE 68008**

### Checking Case Status:

- Agents are required to register on <http://www.mutualofomaha.com/broker> to check pending cases status.
- You can call 800-775-7896 for case status
- Via email: [statuslines@mutualofomaha.com](mailto:statuslines@mutualofomaha.com)

### Requirements and Monies:

- Requirements **MUST** be faxed to Mutual of Omaha at 402-997-1850.
- All premium checks should be mailed to the address above.
- Please be sure to check the website before calling and allow 1 business day for a response. Please be sure to provide policy number and client name when calling.

### Policy Issue:

- Weekly cutoff every Monday.
- All cases placed/paid status by the end of business Monday will be included in that week's commission payment.

### Illustrations and Marketing Support:

- Agents can call **800-693-6083**

**Contact Information for MUTUAL of OMAHA – (LTC)**

**Long Term Care Service Office**

LTC new business phone number: **877-894-2478**.

Mailing address for LTC apps:

7805 Hudson Road, Suite 180  
Woodbury, MN 55125-1591

**800-551-2059** LTC PRODUCT Line

**Contact Information for MUTUAL of OMAHA – (MED – SUPP)**

**Med. Supp New Business:**

Pending Status Phone # for Med Sup, **800-995-9324**

Fax # for Med Supp New Business (bank draft only) **866-799-9076**

**Address for Mailing**

United of Omaha  
PO Box 3608  
Blair, NE 68008

**Overnight**

9330 State Hwy 133  
Blair, NE 68008