

HOW TO DO BUSINESS WITH TRANSAMERICA FAMILY MARKETS

Submission:

- All new business applications can be faxed directly to TRANSAMERICA at 800-535-1325.
- Use the attached new business transmittal.
- If Paramed Company asks “agency number” use ‘5272’

Checking Case Status:

- Agents are **REQUIRED** to register on line at www.agentnetinfo.com to track all case updates and status.
- Transamerica is not yet on Agency Integrator Feed.
- All requirements should be sent directly to Transamerica via fax at 800-535-1325 or email at newbusinesscallcenter@aegonusa.com
- Agents can also call a member of the underwriting department at 877-454-4768. If asked for a “GA number” or “Office ID”, give them this number – **13980**.
- Be sure to include the client name and policy number in all correspondence. Please allow 24 hours for a response.

How to submit monies to Transamerica:

Monies should be mailed directly to TRANSAMERICA at:

TRANSAMERICA
4333 Edgewood Road, NE
Cedar Rapids, IA 52499
Attention: Policy Issue/ Underwriting

Commissions:

- For questions regarding commissions, please contact TRANSAMERICA at 877-454-4768.

Illustrations and Marketing Support:

- Please contact your immediate up line or Marketing Representative.
- Agents contracted directly with Benchmark Insurance Group can call a member of the Benchmark team at (800) 998-9997 or email us at benchmarkigroup@carolina.rr.com.
- Please call 877-454-4768 ext. 7833 for software support.